

Data Protection & Privacy Policy

GDPR

This policy is in compliance with EU General Data Protection Regulations (GDPR) and relevant United Kingdom law.

Who I am:

Trading Address:

M.J.Vanden Guitars Ltd, The Old School, Strontian, Acharacle, Argyll, PH36 4JA

Data Controller:

Mike Vanden, The Old School, Strontian, Acharacle, Argyll, PH36 4JA

Any reference to “I”, “me” or “my” in this policy shall mean M.J.Vanden Guitars Ltd.

Throughout this policy “you” means the customer.

Under the General Data Protection Regulation 2018, I constitute as the ‘data controller and processor’ in relation to the personal information that I collect about you. As data controller I have certain legal responsibilities surrounding how I collect, use and share your personal information. I must inform you about this, and it is important for you to be aware of the rights afforded to you.

At M.J.Vanden Guitars Ltd, I am committed to maintaining the trust and confidence of my visitors to my web site. In particular, I want you to know that I am not in the business of selling, renting or trading email lists with other companies and businesses for marketing purposes. In this Privacy Policy, I’ve provided lots of detailed information on when and why I collect your personal information, how I use it, the limited conditions under which I may disclose it to others and how I keep it secure.

Types of Data we Collect:

Use of Cookies:

My website vanden.co.uk does not use ‘cookies’.

Mailing Lists

M.J.Vanden Guitars Ltd do not use mailing lists.

AWStats Analytics:

When someone visits www.vanden.co.uk we use a third party service, AWStats to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make, and do not allow AWStats to make, any attempt to find out the identities of those visiting our website. AWStats’s Privacy Policy - <https://slashdotmedia.com/privacy-statement/>

Enquiries

If you contact me then you agree to my transmission, storage and use of the information you supply. This information is used solely by me to contact you in response to your enquiry.

Your information is processed by, but not stored on the server.

I undertake not to use your contact information for future marketing; nor will I pass your information to any third party.

Your information is retained by me if you contract with us for an instrument.

Information I Collect

Information you provide:

a) Personal information that you provide may include your contact details: your name, email address, phone number and postal address.

b) Your correspondence - if you contact me, I may keep a record of that correspondence.

How Long I Keep Your Information

I will not keep your personal information for longer than necessary for my business purposes or for legal requirements.

For example:

- When you expressed an interest in an instrument and to provide you with information.
- If you buy an instrument.

If you buy an instrument I will keep your information for 5 years for tax purposes, to deal with queries, complaints or legal claims you may have, unless you have requested that I stop holding or sending you information sooner.

Children

Our website is not targeted at children but in any event personal information will not knowingly be collected from children under sixteen years without parental consent.

Your Rights in Relation to your Personal Information

If you have any questions in relation to my use of your personal information, you should first contact me. You have the right to request a copy of the information which I hold about you. This is called a Data Subject Access Request and is in reference to the following:

- Provide you with further details as to how I use your personal information.
- Provide you with a copy of personal information I have collected about you.
- Update any inaccuracies in the personal information I hold.
- Delete any personal information that I no longer have lawful grounds to use.
- Object to my use of your personal information if my use of your personal information is causing you undue harm. In such cases I must cease using your personal information for that purpose.

I want to make sure that your personal information is accurate and up to date. You may ask me to correct or remove information you think is inaccurate. I will acknowledge and respond to your request within one month of receiving your request.

Contact:

If you have any questions, or you would like to find out more about this privacy notice you can contact me through written documentation, call or email. Please see as follows:

Data Controller

Mike Vanden

The Old School

Strontian

Acharacle

Argyll

PH36 4JA

Telephone: 01967 402114

Email: vandenguitars@gmail.com

Third Party Links

Our site may contain links to third party websites. If you follow a link to any of these websites, please note that these websites have their own terms and privacy policies and that we do not accept any responsibility or liability for them.

Changes to my Privacy Policy

I keep my privacy policy under regular review and I will place any updates on this webpage. This privacy policy was last updated on 28th May 2018.